

Project info

Capita

Project:	Capita
Sector:	Integrated File Storage
Product:	Hi280
Storage of:	Paper Records
Completed by:	Dexion UK

When Capita wanted a storage solution to store a large volumes of files on one of its largest contracts it turned to Dexion and the company's HI280 industrial shelving.

With space rapidly running out at its existing file store, Capita, one of the UK's leading providers of integrated professional support services, took on a new warehouse facility at Lingfield Point, Darlington to provide the space for a more efficient, open-file method of storing records, Capita takes the files into store on a daily basis and manages them in accordance with client requirements.

Previously, Capita had stored all of these files in boxes at another facility,. Here boxes are held on palletised racking adapted to accommodate three boxes deep and two high. However, in another Capita facility files are stored 'out of the boxes', on open shelves making it easier to see and select individual files. Looking at the statistics Capita soon realised that when files are requested pick rates were only about 25 files per hour compared to 100 per hour from the open file system. Furthermore as files are pulled from the boxes and they become empty Capita is left simply storing air inside the boxes.

The open file scheme was therefore chosen for Lingfield Point to both maximise use of space and increase the pick rates. When it came to selecting a suitable storage solution, Capita awarded a £1 M contract to Dexion for a scheme utilising its renowned and versatile HI280 industrial shelving system.

"We put our design concept out to tender and Dexion's solution was not only very competitive but provided 99% of what we required, which made it by far the most suitable choice," said David Gault, Project Manager at Capita.



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